

## REQUEST FOR REPAIR FORM

### Contact information:

<b>First &amp; Last Name:</b>			
<b>Street / No.:</b>			
<b>ZIP:</b>		<b>City:</b>	
<b>Country:</b>			
<b>Phone:</b>			
<b>E-Mail:</b>			

### Repair options & costs information:

- **RPS2016 / 2026:** **No more repairs possible!**
- **RPS2056:** **Only limited repairs possible!**  
→ Send request with error description to [rps@ervocom.ch](mailto:rps@ervocom.ch)
- *All prices exclude packaging and shipping costs (country dependent)*
- *VAT and customs duties are not included in the prices and will be invoiced directly to the recipient of the goods by the shipping service provider – ErvoCom has no knowledge of the amount of these costs.*
- *Returns for repairs are only accepted against prepayment (wire transfer only, invoice will be sent by email).*
- *For returns without repair, a fee of CHF 90.- plus packaging and shipping costs will be charged (prepayment, invoice will be sent by email).*

### Product:

<input type="checkbox"/>	<b>RPS2156-2</b>	1x Pager, 2x Flags	<b>Serial Number:</b>
<input type="checkbox"/>	<b>RPS2156-3</b>	1x Pager, 3x Flags	
<input type="checkbox"/>	...		

### Error Description:

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### Desired Repair:

Repair Level & Price		RPS2x56-2	RPS2x56-3
<input type="checkbox"/>	<b>Service Level 1</b> <ul style="list-style-type: none"><li>- Repair of the described error/defect</li><li>- Checking the system for functionality</li></ul>	CHF 130.-	CHF 150.-
<input type="checkbox"/>	<b>Service Level 2 – acc. Level 1, but additionally:</b> <ul style="list-style-type: none"><li>- Replacement of missing and worn housing parts:<ul style="list-style-type: none"><li>- arm strap, flag rubber grips, flag twisting units</li></ul></li></ul>	CHF 160.-	CHF 195.-
<input type="checkbox"/>	<b>Service Level 3 – acc. Level 1, but additionally:</b> <ul style="list-style-type: none"><li>- Overhaul / Replacement of all outer housing parts:<ul style="list-style-type: none"><li>- arm strap, pager rubber housing</li><li>- flag rubber grips, flag material</li></ul></li></ul>	CHF 190.-	CHF 240.-